



## Citizen Charter

Dear Patient,

Welcome to DMC & H, a multi speciality tertiary care hospital. We are committed to providing high quality of medical care and services. This charter seeks to provide a frame work, which enables you to know:

- The services and facilities available in DMC & H.
- The quality of care and services you are entitled to.
- The means through which complaints regarding denial or poor quality of service can be redressed.

### **Our Vision**

- To be a model of excellence in healthcare, medical education and research.

### **Our Mission**

- To provide medical care with compassion and competence.
- To deliver highest standards of education in medical and allied fields.
- To continuously strive for quality improvement.

### **Location**

- DMC & H is located at Tagore Nagar, Civil Lines Ludhiana, the city known as Manchester of India.

### **Site Map**





## Enquiry & Guidance

- Display boards are installed at various strategic locations.
- Enquiry counters & help desks also exist in the OPD and at various locations where one can enquire and seek help in case of any problem. Besides, Social Guides are also available for any help. Website - [www.dmch.edu](http://www.dmch.edu) contains detailed information on DMC & H.

## Contact Us

- Dayanand Medical College & Hospital  
Tagore Nagar  
Ludhiana-141001  
Phone: 0161 4687700, 4688800.  
FAX: 0161 2302620  
Email: [dmchldh@glide.net.in](mailto:dmchldh@glide.net.in)

## Important Telephone Numbers

- Help Desk: 0161 4687648.
- Emergency: 0161 4687400.
- Blood Bank: 0161 4687676.
- Ambulance: 9815555100.
- Security Control Room : 0161 4687100

## Accommodation for Patient Relatives

A fully air conditioned Sarai run by Ram Sharnam, a charitable institution, having 115 dormitory beds and 15 single rooms are available at very reasonable rates.

There are a number of other guest houses and hotels available in the near vicinity of the hospital, details of the same are available with the Reception & Billing Desk.



faculty members, Sr. and Jr. Residents) and 1395 nurses.

## Casualty & Emergency Services

- These services are available 24 hours a day, throughout the year.
- Anyone with an urgent medical problem can seek consultation /treatment in the Casualty.
- Casualty has a dedicated team of doctors, nurses and paramedics to provide immediate medical services.
- The treating doctors will call any specialist/super-specialist, who is available on call for urgent consultation as and when required.
- Casualty has fully equipped 4 emergency operation theatres for any urgent surgery. It is equipped with all the modern gadgets including monitors, ventilators, nebulisers, defibrillators, central oxygen and suction supply, etc.
- All urgent investigations like Blood Biochemistry, Urine, Blood Gas Analysis, ECG, Ultrasonography, X-ray, CT Scan, MRI, Urine etc. are available for casualty patients round the clock.
- All medicines and surgical items are available in casualty pharmacy.
- Wheel Chairs & patient trolleys are available at the entrance of casualty.
- Public utilities like toilets, waiting area and cafe, etc. are available.



## Scope of Services

Dayanand Medical College and Hospital is a 1565 bedded tertiary care teaching hospital. It offers specialty and super specialty services, including state of the art diagnostic facilities to ensure the delivery of holistic patient care. The hospital is staffed with approximately 400 doctors (including

**DAYANAND MEDICAL COLLEGE & HOSPITAL**

## OPD Schedule

DEPARTMENT	M O N	T U E	W E D	T H U	F R I	S A T
MEDICINE	√	√	√	√	√	√
IMMUNOLOGY	x	√	x	√	X	√
NEPHROLOGY	√	√	√	√	√	√
ENDOCRINOLOGY	√	√	√	√	√	√
GASTROENTEROLOGY	√	√	√	√	√	√
NEUROLOGY	√	√	√	√	√	√
NEUROLOGY EPI. CLINIC	√	√	X	x	x	X
CHEST	√	√	√	√	√	√
ONCOLOGY	X	√	x	√		√
PEDIATRICS	√	√	√	√	√	√
PEDIATRICS SPC CLINIC (12 NOON TO 2PM)	√	√	√	√	√	√
PEDIATRICS NEUROLOGY	√	X	x	√	x	X
PEDIATRICS DENTISTRY	√	X	X	x	√	X
DENTISTRY	√	√	√	√	√	√
DERMATOLOGY	√	√	√	√	√	√
DERMATOLOGY SPC.CLINIC	√	√	√	√	√	√
PSYCHIATRY	√	√	√	√	√	√
SURGERY	√	√	√	√	√	√
PLASTIC SURGERY	√	√	√	√	√	√
PEDIATRICS SURGERY	√	X	√	x	x	X
ONCOLOGY SURGERY	X	√	x	√	x	X
NEURO-SURGERY	√	X	√	√	x	X
G.E.SURGERY	√	√	√	√	√	√
UROLOGY	√	√	√	√	√	√
ORTHOPAEDICS	√	√	√	√	√	√
EYE	√	√	√	√	√	√
E.N.T.	√	√	√	√	√	√
OBST. & GYNAE	√	√	√	√	√	√
OBST. & GYNAE (IVF)	√	√	√	√	√	√
F. W. & PPP	√	√	√	√	√	√
ENDOCRINOLOGY	√	√	√	√	√	√

- Sedation for endoscopies, radiological and other interventional procedures.
- Labor analgesia.
- Diagnosis and treatment of chronic pain conditions.
- Management of critically ill patients and teaching in intensive care.
- Clinical management and teaching of cardiac and pulmonary resuscitation.
- Conduct of research.

## Specialties:

### 🌐 Anaesthesia-

- Pre anesthetic consultation & workup.
- Anesthesia for routine surgical procedures.
- Anesthesia for emergency surgeries.
- Post operative analgesia and pain relief.



## **Dentistry**

- Dental X-ray,
- Esthetic dentistry
- Restorations
- Root canal treatment
- Removable dentures
- Crowns and bridges
- Implants
- Extractions and impactions of third molars
- Paediatric dentistry
- Orthodontics and management of systemically compromised patients.

### ➤ **Dermatology-**

- General Skin Conditions
- Special Clinics for:
  - | General dermatology.
  - | Allergy clinic.
  - | Cosmetology clinic.
  - | Leprosy clinic.
  - | STD clinic.
  - | Dermato surgery.
- Well equipped laboratory.
- Minor OT.

## **ENT-** offers following services

- **OPD services.**
  - **Diagnostic facilities.**
    - | Speech & hearing centre.
    - | Neuro-Otology. Endoscopy lab.
  - **Special clinics.**
    - | Vertigo clinic (Saturday)
    - | Tumour clinic (Wednesday)
  - **Therapeutic facilities.**
    - | Microlaryngeal, micro-otological and endoscopic nasal surgeries.
    - | Nasal endoscopic skull base surgeries for pituitary adenoma (Brain tumour) and CSF leaks.
    - | All kinds of head and neck cancer surgeries.
    - | Cochlear implantation (for deaf children) |
- Hearing restoration surgeries  
(Tympanoplasty/Ossiculoplasty, stapes surgery, surgery for vertigo).



**General Medicine-** Medicine Department provides following healthcare services and facilities:

- Emergency medical services (Triage & Emergency ICU services).
- OPD services.
- Medical intensive care unit.
- High dependency unit.
- Medical Wards (for stable indoor patients).

**Obstetrics & Gynaecology-**

**OPD Services**

- **Gynecology Special** clinics for-
  - | Infertility (Wednesday)
  - | Adolescent (Wednesday)
  - | High risk pregnancy (Saturday)
  - | Menopause (Saturday)
  - | Endocrinology (Friday)
  - | Oncology (Saturday)
  - | Genetics (Saturday)

Facilities for:

- | Screening for Cervical cancer (Human papilloma virus HPV DNA and PAP smear, visual inspection with acetic acid (VIA), colposcopy, colposcopy directed biopsy)
- | Cryocautery and electrocautery.
- | Screening for genital tract and breast cancer.
- | Ultrasonography (abdominal and vaginal) done by obstetrician
- | Genetic counselling and prenatal diagnostic techniques
- | Free HIV counselling and testing under ICTC
- | Free of cost antiretroviral therapy, if needed

**Family planning**

- | Daily family planning clinic for counselling about contraceptives and sterilization
- | Centre registered for medical termination of pregnancy

**Free of cost**

- | Tubectomy/vasectomy



- | under guidance) dye injection
- | MTP with laparoscopic tubal ligation with medicines and transportation facility



**Obstetrics**

- | All normal and high risk pregnancy cases are dealt
- | Antenatal/postnatal checkups and all the laboratory tests at nominal prices
- | Advice regarding diet and exercise in pregnancy
- | Normal delivery at nominal price and periodic free delivery camps



**Labour Room**

- | 24 hours emergency services available
- | Capable of dealing with low and high risk cases
- | Special rooms for High Risk patients (Eclampsia, septic and Isolation rooms)
- | Private room present in labour room
- | Special delivery beds for labour and delivery
- | Facilities for programmed labour, painless delivery
- | NST and Continuous foetal monitoring by Tocodynamometer
- | Every delivery attended by paediatrician with trained and dedicated medical and para medical staff
- | Two well equipped labour room operation theatres
- | Well equipped postoperative recovery room with advanced monitors
- | In house dietary service
- | Daily HIV counselling for pregnant ladies with ICTC facilities, if needed ART given free of cost



**Ophthalmology-** The following facilities for the treatment of eye diseases are offered:



Cataract and IOL surgery.



Diseases of cornea.



Glaucoma.



Paediatric ophthalmology.



Orbit & Oculoplasty.



Neuro-ophthalmology.



Vitreo retina and UVEA.



**Orthopaedics-** Orthopaedics and Traumatology deals with diseases affecting bones and soft tissues of upper limb, lower limb, pelvis and spine. Treatments are offered in acute trauma cases as well as long standing problems like arthritis, deformity, chronic pain, etc. Sports Medicine, Arthroscopy, Pediatrics Orthopaedics, Spine and Joint Replacement Clinics are also available.

**Paediatrics-**The department of Paediatrics deals with diseases affecting children and neonates. It also incorporates immunization of neonates. Department is providing its services by

- Paediatric OPD.
- Paediatric Indoor ward.
- Neonatology section including :
  - Neonatal intensive care unit.
  - Paediatric neurology unit.
  - Paediatric intensive care unit.
  - Paediatric haemato-oncology section.
  - High risk newborn clinic.
- Well baby & immunization clinic.
- Neurology clinic.
- Nephrology-urology clinic.
- G I clinic.
- Adolescent clinic.
- Chest clinic.

**Psychiatry-** Mental health is an important aspect of healthy living. Department of Psychiatry provides comprehensive treatment with psychopharmacological agents as well as an array of psychosocial treatment modalities.

Department offers treatments for-

- Schizophrenia & other psychotic illness.
- Delirium & organic mental disorders.
- Depressive disorder.
- Bipolar disorder.
- Phobias.
- OCD.
- Anxiety personality.
- Psychosomatic disorder.



### Special clinics

- Child & Adolescent Psychiatry.
- Geriatric Psychiatry.
- Alcohol & Drug De-addiction.
- Sexual Disorders.

### Psychotherapy

- Cognitive Behaviour Therapy.
- Behaviour Therapy.
- Grief Therapy.
- Marital Therapy.
- Familial Therapy.

**SPM-**Comprehensive health care provided to Community at Village POHIR through Rural Health Training Centre and to the urban people through urban health Training Centre at Shimlapuri, Ludhiana. Services being provided in the field of

- Patient care services
- Provides General Outpatient services including preventive, promotive and curative services –free medicines to all outdoor patients.
- Antenatal Clinic- on Tuesday.
- Geriatric Clinic- on Thursday.
- Life Style Clinic - on Wednesday.
- Specialist OPD of skin (first Saturday of every month), eye (every Tuesday) and medicine (last Wednesday of every month).
- Antenatal Clinic Services.
- Immunization services.
- Information Education Communication Activities: Health talks given on various health issues dental & oral hygiene, hand wash practices, personal hygiene, breast feeding practices, prevention from seasonal illness, diarrhoea and ORS.
- Family health advisory services.
- Lab services.

### Medical Super Specialties

**Endocrinology-** offers the following services

- Comprehensive management of Type I and Type 2 Diabetes Mellitus, including management of complications
- Comprehensive management of thyroid disorder



- Evaluation and comprehensive management of metabolic bone disease and Calcium disorder.
  - Evaluation and management of hirsutism and menstrual disorders, polycystic ovarian disease, menopause
  - Management of adolescent and childhood disorders like growth and pubertal/sexual development
  - Evaluation & management of male sexual dysfunction
  - Comprehensive management of endocrine hypertension
  - Management of inter sex disorder
  - Management of pituitary disorders
  - Evaluation and management of obesity; including childhood obesity
- Gastroenterology-** Offers the following services:
- UGI endoscopy-diagnostic
  - UGI endoscopy - therapeutic (full range of interventional options like dilatation of strictures, treatment of esophageal varices, banding, placement of stents, hemostasis by various methods like sclerotherapy, hemoclip, heater probe)
  - UGI Endoscopy - Intra gastric balloon placement for treatment of obesity
  - Double Balloon Enteroscopy: diagnostic and therapeutic.
  - Colonoscopy-diagnostic
  - Colonoscopy-therapeutic (full range of interventional options like polypectomy, dilatation of strictures, placement of stents, hemostasis, sclerotherapy and banding for hemorrhoids)
  - Flexible sigmoidoscopy
  - Argon plasma treatment for various conditions
  - Endoscopic ultrasound-diagnostic
  - Endoscopic ultrasound-therapeutic (full range of interventional options like fine needle aspiration and drainage of pancreatic pseudocysts)
  - ERCP – diagnostic



- ERCP-therapeutic (full range of interventional options like CBD stone removal, sphincterotomy, biliary/pancreatic stent placement, biliary stricture dilatation and cyst drainage)
  - Capsule Endoscopy small bowel using pillcam SB
  - Motility, Esophageal manometry and pH studies
  - Anorectal manometry
  - Fibroscan
  - NJFT and PEG tube placement for feeding
  - Chromoendoscopy
  - Malabsorption test like D-xylose, stool fat analysis.
- Nephrology-**
- OPD Services -Daily.
  - Special clinics.
    - | Renal transplant clinic.
    - | CAPD clinic.
    - | Lupus nephritis clinic.
    - | Hypertension clinic.
  - Dialysis Facilities
    - | Hemodialysis.
    - | SLED.
    - | CVVHD.
  - Peritoneal dialysis
    - Renal transplantation.
    - Interventional nephropathy.
- Neurology-**
- | OPD services all six days a week.
  - | Special clinics- Epilepsy, Stroke and Botox clinic.
  - Lumbar puncture.
  - Nerve biopsy.
  - Muscle biopsy.
  - Carpal tunnel injections.
  - Botulinum injections.
  - Tilt table test for diagnosis of causes of unconsciousness or syncope.
- Oncology-**
- Comprehensive management of all kinds of malignancy: solid and haematological
  - Diagnosis of the malignancy with further subtype





- Administration of chemotherapeutic drug including mab's and targeted therapy.
- Management of acute and chronic toxicity of the drugs
- Management of complication of malignancy including medical, social, psychological.
- Counseling about the disease and treatment outcome.
- Management of Neutropenia and pancytopenia.
- Procedures like vascular accesses, intrathecal chemotherapy and regional chemotherapy.

## Surgical Super Specialty

- **G.I. Surgery-** The department of GI Surgery has objectives of providing high quality, state-of-the-art, evidence based ethical affordable care to the patients. Patient care includes out-patients consultation, in-patients and emergency care.

Services available:

- Liver Surgeries
- Pancreatic Surgery
- Esophageal surgery
- Gastroduodenal surgeries
- Rectal & Colorectal Surgeries

- **Neurosurgery** – All types of cranial and spinal surgeries are performed in the department few of them are listed below:

- Brain tumors
- Aneurysms
- Congenital Hcp
- Chiari malformations
- Cerebral Infarct
- Brain Hemorrhage
- Epilepsy surgery
- Head Injury
- Spine Fixation
- Cervical Laminectomy
- Microdiscoidectomy for PIVD
- Lumber canal stenosis
- Surgery for spinal tumor
- VP shunt for hydrocephalus
- EVD
- Cranioplasty



- **Paediatrics surgery-** The services offered are:

- Antenatal diagnosis and counselling regarding diseases, diagnosed in foetus during pregnancy.
- General Paediatric surgery.
- Neonatal surgery.
- Paediatric urology.
- Paediatric emergency surgeries.
- Minimal Invasive paediatric surgery for chest and abdomen.
- Paediatric neurosurgery.
- Paediatric thoracic surgery.
- Paediatric radiological guided procedure.
- Paediatric surgical oncology.

- **Plastic surgery-** Department of plastic surgery offers:

- Treatment of congenital diseases; i.e. Cleft Lip/ Palate
- Hypospadias
- Syndactyly/Polydactyly
- Treatment of Facial Trauma
- Treatment of Limb trauma
- Treatment of Burns
- Cosmetic surgery
- Hair transplant
- Liposuction
- Fat grafting
- Breast reshaping
- Rhinoplasty
- Abdominoplasty
- Laser for abnormal hair reduction
- Lasers for vascular birth marks, tattoos, pigmentary lesions
- Botox/ fillers

- **Surgical oncology-** Department of surgical oncology is well equipped with man and material for detection and treatment of this lethal disease as detailed:

- Abdominoperenal resection, sphincters preserving low anterior resection, Right and left hemicolecotomy
- Total and subtotal radical gastrectomy with D2 lymph node dissection
- Radical cholecystectomy
- Transtle oracic and transhital esophagectomy, VATS mobilization of esophagous



- | Radical hysterectomy, cytoreductive surgery for CA ovary and other gynae cancer
- | Modified radical mastectomy. Breast conservation surgery. Sentinel lymph node biopsy

### **Urology**

- Extra corporeal shock wave lithotripsy (ESWL)
- Percutaneous nephrolithotomy (PCNL)
- Ureteroscopy (URS)
- Retrograde intra renal surgery (RIRS)
- Laser surgery for prostate (HoLEP)
- Transurethral resection of prostate
- Radical Nephrectomy for kidney cancer
- Reconstructive surgery
- Voiding Dysfunction
- Male Infertility / Impotence
- Pediatric Urology
- Female Urology
- Kidney Transplant

### **Unit: Hero DMC Heart Institute**

Hero DMC Heart Institute is one of the Best Heart Institute in Northern India established to provide world-class standard cardiac care facilities to patients. The Institute encompasses over an area of around one-lakh Square feet, 171 bedded, which offers all type of Cardiac facilities ranging from basic Preventive Cardiology to Non-Invasive Cardiology and Advanced Interventional and Surgical Procedures in the fields of:

### **Cardiology**

- Non Invasive Cardiology
  - | Trans esophageal echocardiography (TEE) 2 D & 3D echocardiography
  - | Transthoracic Echocardiography (2D & 3D)
    - | Dobutamine stress echo
    - Myocardial Contrast Echo
    - Stress Echo
    - Treadmill Test
    - | Holter Monitoring
- Invasive Cardiology
  - | Coronary-Angiography / Cardiac Catheterization
  - | Coronary Angioplasty with Stenting. Coronary Angioplasty with Rotablator Non-Coronary Angioplasties with Stent. CRT implantation



- | Device closure (PDA, ASD & VSD)
- | Non coronary peripheral angiography & angioplasty
- | Carotid angiography & angioplasty
- | Balloon mitral valvulotomy (BMV)

☛ Cardiac Anaesthesia

☛ Cardio Vascular & Thoracic

- | Surgery Mediastinal tumors
- | Lobectomy
- | Pneumonectomy
- | Tracheal repair
- | Lung tumors
- | Hyperhidrosis surgical relief
- | Peripheral vascular procedures
- | Pectus Excavatum
- | Repair Pericardial Window
- | Open lung biopsy

## Diagnostic Facilities

DMC&H has state of the art diagnostic laboratories. Reliability and promptness of laboratory results is ensured as tests are done by automatic machines. Reports are made available within the shortest possible time which will be specified. Charges of various tests are available at the billing counters. Partial / full concession is provided to poor patients on recommendation of treating doctor by the Medical Superintendent.

### Radiology

- ☛ Direct Digital Radiography
- ☛ X-Ray Procedures
- ☛ Mammography
- ☛ DEXA (Dual X-ray Absorptiometry)
- ☛ OPG (Orthopantogram)
- ☛ Ultrasonography and Colour Doppler
- ☛ Computed Tomography(CT)
- ☛ Magnetic Resonance Imaging(MRI)
- ☛ Interventional Radiology



### Pathology

- 🏥 Cytopathology
- 🏥 Histopathology
- 🏥 Clinical Pathology Special
- 🏥 Haematology
- 🏥 Immunopathology
- 🏥 Facility for frozen section
- 🏥 Neonatal and adult autopsies Slides and block for second opinion.

### Microbiology

- 🏥 Molecular Testing
- 🏥 Culture and susceptibility testing
- 🏥 Serology
- 🏥 Microscopy
- 🏥 Skin Tests

### Biochemistry

- 🏥 Routine Biochemistry
- 🏥 Urine Biochemistry
- 🏥 CSF Biochemistry
- 🏥 Fluid Biochemistry
- 🏥 Special Biochemistry
- 🏥 Blood gases
- 🏥 Glycosylated Haemoglobin

### Blood Bank

- 🏥 Collection, Preparation, Storage and Supply of blood and Blood Components.
- 🏥 Screening For Transfusion Transmitted Infections (TTI) by Fourth Generation ELISA and ID-NAT
- 🏥 Leukoreduced Blood & Blood Components
- 🏥 Plateletpheresis
- 🏥 Plasmapheresis
- 🏥 Therapeutic Plasma Exchange Procedures
- 🏥 Stem Cell Transplant
- 🏥 Therapeutic Phlebotomy
- 🏥 Transfusion Support Services—Medical Consults



### Intensive Care Units

DMCH is the only institution in North India, which has an entire floor of Intensive Care Units (ICUs) with over 100 beds incorporating all the critical care areas. Notable ICUs are:

- 🏥 Burns ICU.
- 🏥 Paediatric ICU.
- 🏥 Trauma ICU
- 🏥 Gastroenterology ICU
- 🏥 Pulmonary Critical Care Unit (PCCU)
- 🏥 Intensive Coronary Care Unit
- 🏥 Medical ICU
- 🏥 Stroke ICU
- 🏥 Neonatal ICU (Nursery).
- 🏥 Neurosurgery ICU
- 🏥 Surgery ICU

🏥 Wards-The general wards of the hospital are centrally air-conditioned and have all the modern facilities and medical equipments.



### Hours of Work

**Emergency Services: 24 hours on all days.**

#### Out Patient Department:

- 🏥 General OPD: 8.30 am to 1.30 pm.
- 🏥 Private OPD: 8.30 am to 4.30 pm.

#### Diagnostic Labs:

- 🏥 Emergency Lab 24 hours all days
- 🏥 Routine Investigations:
  - Week Days 9.00 a.m. to 4.00 p.m.
  - Saturday 9.00 a.m. to 1.00 p.m.
  - Sunday and Holidays closed.
- 🏥 Collection Timing
  - Week Days 9.00 am to 11.00 a.m.
  - Saturdays 9.00 am to 10.30 a.m.
  - Sundays and Holidays closed.

#### Administrative Offices:

- 🏥 Week Days: 8.30 am to 4.30 pm
- 🏥 Lunch Break 1.30 PM to 2.00 PM
- 🏥 Closed on Sundays & Gazetted holidays.

#### Special Programmes

- 🏥 Revised National TB Control Program (RNTCP)
- 🏥 Family Planning.
- 🏥 Integrated Disease surveillance program (IDSP)
- 🏥 National Vector Borne Disease Control program (NVBDCP)
- 🏥 Integrated Counselling and Testing Centre for HIV (ICTC)



### Grievance Redressal:

There will be occasions when our services will not be up to your expectations. Please do not hesitate to register your complaint. It will only help us serve you better. The following are designated for attending to all grievances:

- 🏥 Medical Superintendent can be met between 2.00 pm and 3.00 pm on all working days.
- 🏥 **Chief Officer on Special Duty - 9815545311.**
- 🏥 **Officer on Special Duty - 9872670761.**
- 🏥 **Public Relations Officer – 9872246060**
- Assistant Manager Billing – 9815545700.**

Every grievance will be duly acknowledged. We aim to settle your genuine complaints within 10 working days of its receipt.

Suggestions / Complaint boxes are also provided at various locations in the Hospital. Feedback forms are available for both OPD & IPD patients.

If we cannot, we will explain the reasons and the time we will take to resolve. The Hospital Grievances Committee meets once a week, however special urgent meetings are called at the earliest to deal with serious complaints.



## Floor Directory

### DMC & H Main Building

#### Basement

- ☎ Medical Records.
- ☎ Accounts
- ☎ HR & ER
- ☎ Legal Cell
- ☎ Chief Engineer's office

#### Ground Floor

- ☎ Medical Superintendent Offices.
- ☎ Blood Bank.
- ☎ Cafeterias / Canteens.
- ☎ Chest Lab.
- ☎ Collection Centre.
- ☎ Diagnostic Labs (Biochemistry, Microbiology, Pathology & Radio-diagnosis).
- ☎ Dialysis Ward.
- ☎ EEG Lab.
- ☎ Emergency.
- ☎ Emergency ICUs I & II.
- ☎ Emergency OT / Recovery.
- ☎ Emergency Pharmacy.
- ☎ General OPDs.
- ☎ Retail Pharmacies.
- ☎ Physiotherapy Department.
- ☎ Reception & Billing.
- ☎ Nursing office
- ☎ PRO office
- ☎ CSO office
- ☎ COSD office
- ☎ Principal office
- ☎ Computer cell & workshop
- ☎ Exchange
- ☎ Bank
- ☎ Mortuary

#### First Floor

- ☎ Eye, ENT, Dental & Psychiatry OPD
- ☎ Private OPD
- ☎ ENT Ward.
- ☎ Eye Ward.
- ☎ Family Ward (151-161 & 162-173).
- ☎ Gastro-surgery Ward.
- ☎ Neuro-Ortho OT & Recovery.
- ☎ Onco-surgery Ward.
- ☎ Retail Pharmacies.
- ☎ Surgery OT & Recovery.
- ☎ Surgery Ward Units I to IV.
- ☎ VRS OT.
- ☎ CSSD
- ☎ Server Room
- ☎ Anesthesia Office
- ☎ Surgery office

#### Second Floor

- ☎ Chest Ward.
- ☎ Family Ward (251-265 & 266-283).
- ☎ Labour Room OT & Recovery.
- ☎ Medical HDU.
- ☎ Medical Ward Units I to IV.
- ☎ Nephrology Ward.
- ☎ Pediatric Surgery Ward.
- ☎ Pediatric Ward.
- ☎ Retail Pharmacies.
- ☎ Semi Private Ward & Thalassaemia Ward.
- ☎ Medicine Office

#### Third Floor

- ☎ Burns ICU.
- ☎ Chest Ward.
- ☎ Endocrinology Ward.
- ☎ Family Ward (351-370 & 371-389).
- ☎ Gynecology Wards (I & II).
- ☎ Nursery.



- ☎ Oncology Ward.
  - ☎ Orthopedics Wards (Male & Female).
  - ☎ Retail Pharmacy.
  - ☎ Plastic Surgery Ward.
  - ☎ Psychiatry Ward.
  - ☎ Skin Ward.
  - ☎ Transplant Unit.
  - ☎ Urology Ward.
  - ☎ Gastro ward
  - ☎ Endoscopy
  - ☎ Laser Room
  - ☎ IVF Lab
  - ☎ Gastro Doctor's office
  - ☎ Liver Transplant Unit
- #### Fourth Floor
- ☎ Neurosurgery Wards 64 & 65.
  - ☎ Oncology Ward.
  - ☎ Retail Pharmacy.
  - ☎ Dietary servant hall
- #### Fifth Floor
- ☎ Dietary.
- #### Sixth Floor
- ☎ Dietary.

### HDHI Building

#### Basement

- ☎ Medical Records.
- ☎ Library
- ☎ Bio-Medical Equipment Office
- ☎ AC plant
- ☎ CSSD
- ☎ Computer/Exchange

#### Ground Floor

- ☎ Billing.
- ☎ Collection Centre.
- ☎ Diagnostic Block.
- ☎ Emergency.
- ☎ Health Checkup.
- ☎ Marketing Department.
- ☎ Nuclear Medicine.
- ☎ Pharmacy Emergency.
- ☎ Pharmacy OPD.
- ☎ Physiotherapy Department.
- ☎ Reception.
- ☎ Seminar Hall.

#### First Floor

- ☎ Cath CCU.
- ☎ Cath Lab.
- ☎ ICCU-I.
- ☎ Operation Theatres.
- ☎ Pharmacy.
- ☎ Recovery (Adult & Pediatrics).
- ☎ Dr. office block

#### Second Floor

- ☎ D Ward.
- ☎ F Ward.
- ☎ ICCU-II, III & IV.
- ☎ Pharmacy.
- ☎ S Ward.
- ☎ Discharge summary office

#### Third Floor

- ☎ Gastroenterology ICU.
- ☎ Gastroenterology Ward.
- ☎ Neurology Ward.
- ☎ Endoscopy.
- ☎ Ultrasound.

#### Fourth Floor

- ☎ Medical ICU.
- ☎ Neurosurgery ICU.
- ☎ Pediatrics ICU.
- ☎ Pulmonary CCU.
- ☎ Stroke ICU.
- ☎ Surgery ICU.
- ☎ Trauma

